

# IPSEN CARES<sup>®</sup>

Coverage, Access, Reimbursement & Education Support



Erin, living with  
Fibrodysplasia ossificans  
progressiva (FOP),  
United States





Dani, living with FOP,  
United States

## On the Journey Together

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IPSEN CARES is a confidential, voluntary program offered by Ipsen that provides individualized support for patients prescribed Ipsen products.

The IPSEN CARES team offers support related to healthcare decisions that have been made between you and your healthcare provider.



# Meet the IPSEN CARES Team

## Patient Education Liaison (PEL)

You will be connected with a Patient Education Liaison who is regionally based.

PELs are healthcare educators and are experienced in working with individuals living with rare conditions.

### Your PEL:



Can provide educational information to help you, your family, and caregivers better understand your condition, access needs, and prescribed treatment expectations



Will work with you to understand your specific situation and healthcare needs in alignment with the direction and advice provided by your healthcare provider



Will work in connection with your healthcare providers to support you and your caregivers through some of the many challenges of living with a rare condition

You should always rely on your healthcare provider for information about your health and the right treatment for you.

## Patient Access Manager (PAM)

When you enroll in IPSEN CARES, you will be connected with a dedicated Patient Access Manager. PAMs are experienced in navigating the world of health insurance and can help you understand what is needed to get access to, and afford, your prescribed treatment.

### Your PAM:



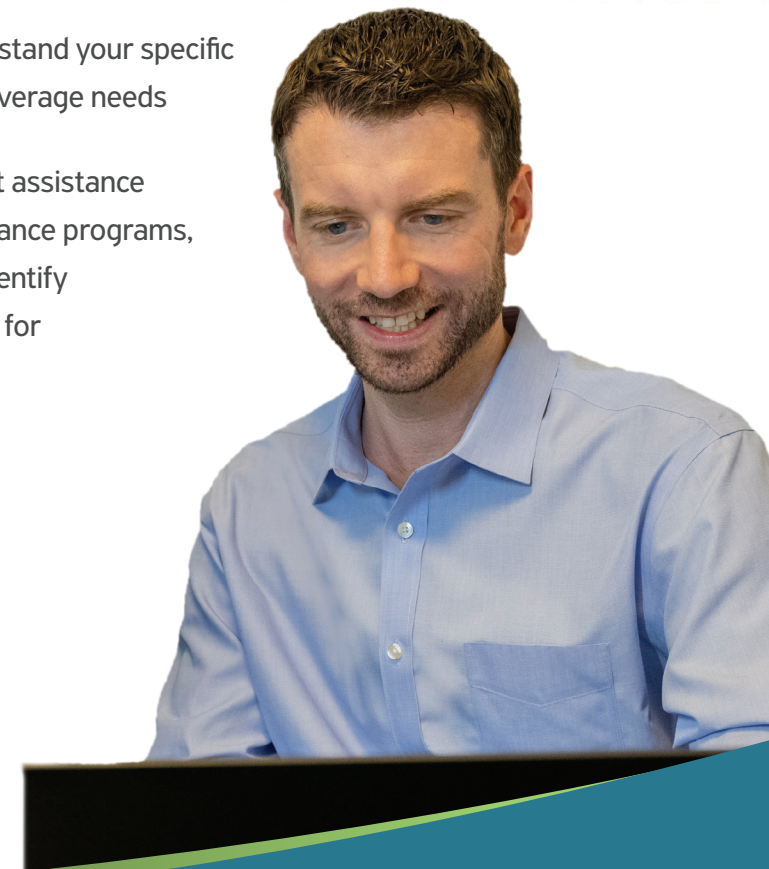
Can provide information and support to help you prepare to talk to your healthcare provider, specialty pharmacy, and insurance company



Will work with you to understand your specific situation and healthcare coverage needs



Has experience with patient assistance programs and copay assistance programs, and will work with you to identify possible support programs for which you may qualify



No matter the question, Patient Education Liaisons and Patient Access Managers are available to assist in finding answers and resources. Call 844-484-1234.



# Get Support for the Road Ahead

## Access Assistance



### Insurance Coverage Support

Insurance and reimbursement can be complex. The IPSEN CARES team can help you understand the insurance process and help you understand the paperwork.



### Treatment Logistics

We can work with your healthcare provider and specialty pharmacy to help you get your prescribed treatment when and where you need it.



### Continuity of Care

Changing healthcare providers? Moving? Going on vacation? We can help you coordinate the details associated with these transitions.

While many support resources are available to everyone enrolled in IPSEN CARES, certain offerings will be tailored to your condition and prescribed treatment plan. Remember to always talk to your health care provider about your condition and treatment experience.

## Education and Support



### Disease and Treatment Education

We want to meet you wherever you are in understanding your condition and prescribed treatment expectations, so we can provide you with the information that you need.



### Meaningful Connections

We can help connect you to advocacy groups that support people with your condition, as well as advocacy groups that support the broader rare conditions community.



### Information About Lab Testing

Some insurance plans may require lab testing before providing coverage. The IPSEN CARES team can provide information regarding the different places where testing may be available.



Erin, living with FOP, and her mother Lori, United States



## Helping provide support along your journey

Insurance Coverage Support

Treatment Logistics

Continuity of Care

Disease and Treatment Education

Meaningful Connections

Information About Lab Testing

**Enroll in IPSEN CARES by visiting [www.ipsencares.com](http://www.ipsencares.com)  
or call IPSEN CARES today at 844-484-1234 with  
questions you may have.**

